



Litchfield Special Risks, Inc. Goes Live with I-Engineering's ALIS Enterprise System

A Texas Based MGA Writing Surplus Lines Insurance Throughout the South and West

Shelton, CT, July 15, 2020 – I-Engineering, Inc. is pleased to announce that Litchfield Special Risks, Inc., based in El Paso, Texas, is live with the ALIS Enterprise System. Litchfield Special Risks, Inc. is a managing general agent writing surplus lines insurance in 17 states throughout the South and West, including Texas, Arizona, California, New Mexico, and Colorado. Well known for their transportation (truckers) insurance, Litchfield Special Risks, Inc. offers a wide range

of solutions to serve retail insurance brokers including all classes of property and casualty business. Now live with I-Engineering's industry leading technology platform, ALIS – the All Lines Insurance Suite, Litchfield Special Risks, Inc. has completely modernized their daily operations with greatly enhanced efficiency. I-Engineering's ALIS is the complete Agency Management System providing a fully integrated Rating Engine with Web Services, Policy Issuance and Management, Renewals, Endorsements, Cancellations, Reinstatement Claims, Workflow, Document Management and Reporting, as well as a full Accounting module. This system can be interfaced with third party systems via API or XML transfer.



I-Engineering and Litchfield Special Risks, Inc. collaborated in a first of its kind, entirely remote ALIS Go Live to accommodate the challenges of social distancing during the COVID-19 pandemic. Launching with an entirely remote I-Engineering team, Litchfield Special Risks, Inc. is now utilizing an advanced technology platform, allowing them to serve their clients at the highest level.

Bill Brenton, Chief Operating Officer of Litchfield Special Risk, Inc., explained, "I-Engineering has been an excellent partner in navigating the challenges of working remotely during this time," Brenton said. "Despite these challenges, their team was accommodating and worked closely with ours to ensure that our emphasis would remain on our customer service and providing a seamless quality experience."

"Our priority at LSR is providing premier service to our valuable customers," Brenton said. "ALIS gives us the foundation to automate the time-consuming data entry, accelerating our operations and freeing us to focus more acutely on serving the needs of our clients. The efficiency we have achieved with ALIS translates to spending significantly less time on the process and more time on our customers."

Naval Kapoor, President and CEO of I-Engineering said, "It has been very satisfying to collaborate with LSR to find new ways to achieve their goals, especially in this evolving and challenging time of working remotely. ALIS is the premier cloud-based technology platform for all lines of insurance, and was created to make working remotely seamless. We are pleased to have been selected to provide the technology foundation to ensure that LSR is working at top efficiency and I-Engineering looks forward to partnering with them as they grow in the future."

About Litchfield Special Risks, Inc.

Litchfield Special Risks, Inc., founded in 1980, is an independent wholesale insurance broker. Litchfield offers a wide range of solutions to serve retail insurance brokers and agents in multiple states.

Our top priority is to provide superior customer service. We do this by implementing online quoting and quick quote systems; by hiring highly skilled underwriting teams and by representing only the finest insurance companies. We are entirely focused on wholesale brokerage and in providing you with specialized insurance solutions.

"We pride ourselves in being professional and dealing with our producers in an honest and ethical way!" Bobby Maes, President.

At Litchfield Special Risks, we realize that you have a choice in insurance providers. That is why we are constantly working to make your experience better. Thank you for visiting, we look forward to working with you. For more information, visit www.lsrinc.org.

About I-Engineering, Inc.

Since 1999, I-Engineering has worked with MGAs, Wholesalers, Program Administrators and Carriers to implement customized P&C insurance software solutions that enhance productivity and speed to market. Our product offering includes an all-encompassing Agency Management System, Policy Management System for London, Program Administration System and customized Comparators for Commercial & Personal Lines.

I-Engineering, located in Shelton, CT, develops and markets Integrated Insurance Solutions to provide MGAs and Wholesalers with a modern, technologically friendly working environment. We have created and implemented a sophisticated collection of cutting-edge insurance software solutions. I-Engineering’s ALIS Enterprise System – an all-in-one solution – provides Rating with Web Services, Quoting, Policy Issuance and Management, Workflow and Document Management and Full Accounting. A sophisticated agent portal is integrated with ALIS to allow producers to get quotes on a real-time basis. This fully integrated system provides MGAs and Wholesalers end-to-end solutions.

I-Engineering is a proud member of many P&C insurance organizations, including Target Markets, WSIA, CIWA, FSLA, PIA & TSLA. To learn more, visit www.i-engineering.com.



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